Security at MyModern

An overview for IT and security teams reviewing MyModern for desk booking, meeting rooms and smart office automation.

ISO/IEC 27001 certified
Information security management system

Hosted on AWS Australia
Amazon Web Services, Australia

Certification

- ISO/IEC 27001 certified by an independent auditor, with regular surveillance audits.
- Scope: design, development, hosting and support of the MyModern platform.
- Certificate available on request.

Hosting and data residency

- Amazon Web Services (AWS) Australia.
- Platform data stored and processed in Australia.
- Automated backups kept in Australia.

Encryption

- TLS (HTTPS) for all traffic between apps, browsers, devices and the platform.
- AES-256 encryption at rest for databases, files and backups.

Identity and access

- SSO: Microsoft Entra ID, Office 365, Google Workspace, Okta, SAML 2.0.
- Multi-factor sign-in and role-based permissions.
- SCIM provisioning: automatic joiners and leavers with your directory.
- Optional admin access limited to your network.

Monitoring

- Full activity history of sign-ins and changes.
- Infrastructure monitoring with alerts.
- Regular patching of systems and dependencies.

Privacy

- Supports the Privacy Act 1988 and Australian Privacy Principles.
- Notifiable Data Breaches scheme followed.
- Customers own their data. We never sell personal information.
- Sensors measure spaces, not individuals. No cameras or biometrics.

Hardware

- Axon desk and room devices registered to your organisation before installation.
- Devices managed centrally.

Integrations

- Office 365, Outlook, Microsoft Teams, Google Workspace, Slack, Okta, Vecos lockers.
- No extra charges for API access from MyModern.

Need more for your review? Email **info@mymodern.com.au** for our ISO 27001 certificate and help with your security questionnaire. Full details: **mymodern.com.au/security.html**